Logo, company name

Description automatically generated

*H&M Medical Centre*

*1235 Pascoe Vale Road*

*Broadmeadows 3047*

*T: 0393521972 / 0393521973*

*www.hmclinic.com.au*

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| --- |
| Patient complaint details |
| Name:  Address:  Phone  DOB |
| Details of your complaints |
| Date of event  Time of event  Staff member  Location/ what room  Tell us what happened  DATE:  Signature |
| Section to be completed by manager |
| Date received:  Reviewed by  Reviewers comments  Date the patient notified of resolution  NOTES: |