

 *H&M Medical Centre*

 *1235 Pascoe Vale Road*

 *Broadmeadows 3047*

 *T: 0393521972 / 0393521973*

 *www.hmclinic.com.au*

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| Patient complaint details  |
| Name: Address:Phone DOB |
| Details of your complaints |
| Date of event Time of event Staff member Location/ what roomTell us what happened DATE: Signature  |
| Section to be completed by manager  |
| Date received:Reviewed by Reviewers comments Date the patient notified of resolution NOTES:  |